

# FLORIDA PHARMACY ASSOCIATION

## Pharmacy Compliance with Florida and Federal Laws

### January 30-31, 2010

#### Saturday Schedule: 6 hrs RC or 8 hrs GCE

**6:30-7:00am** Registration Desk Open

**7:00-8:30am** Education: 1.5 hrs GCE/TECH/RC  
**“Successful Compliance with Pharmacy Practice Act: A Review of F.S. 465”**  
**Rebecca Poston, RPh, Director of Florida Board of Pharmacy.** Upon completion of this presentation, pharmacists should be able to: Discuss elements of the Florida pharmacy practice act with a goal towards legal risk management; Demonstrate the ability to identify what parts of professional practice are governed by pharmacy laws; Apply with reasonable skill in managing a pharmacy to avoid violations of the pharmacy practice act. Upon completion technicians should be able to: Describe elements of the Florida pharmacy practice act; Recognize what parts of professional practice are governed by pharmacy laws; Identify and be able to avoid violations of the pharmacy practice act.  
**UAN: 0165-0000-09-102-L03-P UAN: 0165-0000-09-102-L03-T**

**8:30-10:00am** Education: 1.5 hrs GCE/TECH/RC  
**“Navigating the Rough Waters of Florida and Federal Controlled Substance Acts: A Review of F.S. 893 and the Code of Federal Regulations”**  
**John Mudri, ADEA Consultancy, Mudri Associates Inc.** Upon completion of this presentation, pharmacists should be able to: Recognize the basic definitions of subject matter in the Florida Comprehensive Drug Abuse Prevention and Control Act; Demonstrate basic knowledge of the responsibilities of the prescription department manager to conform to state and federal controlled substance regulations; Discuss the duties that the pharmacist and practitioner has under the Florida Comprehensive Drug Abuse Prevention and Control Act; Describe record keeping requirements for pharmacies under F.S. 893 and code of federal regulations. Upon completion technicians should be able to: Define the Florida Comprehensive Drug Abuse Prevention and Control Act; List the responsibilities of the prescription department manager; Identify various records pharmacists must maintain in the pharmacy department.  
**UAN: 0165-0000-09-103-L03-P UAN: 0165-0000-09-103-L03-T**

**10:00-10:15am** BREAK

**10:15-11:45am** Education: 1.5 hrs GCE/TECH/RC  
**“What Do the Numbers 64B-16 Mean? Reviewing Florida Pharmacy Rules for Success”**  
**Bob Parrado, RPh, CVS Pharmacy Manager, Florida Board of Pharmacy Past Member.** Upon completion of this presentation, pharmacists should be able to: Recognize the basic subject matter in the Florida administrative code that governs the practice and business of pharmacy; Describe which rules affect pharmacists and which rules affect pharmacy permits; Restate the purpose of the Board of Pharmacy and describe the disciplinary process. Upon completion technicians should be able to: Explain what 64B-16 means; Describe rules that affect pharmacy technicians; Discuss the purpose of the Board of Pharmacy.  
**UAN: 0165-0000-09-104-L03-P UAN: 0165-0000-09-104-L03-T**

**11:45-1:15pm** Education: 1.5 hrs GCE/TECH/RC  
**“Regulatory Compliance Panel: Challenging Regulatory Knowledge through Audience Participation”**  
**Michael Jackson-Facilitator; Rebecca Poston, John Mudri, & Bob Parrado.** Upon completion of this presentation, pharmacists and technicians should be able to: Use knowledge of pharmacy laws and rules to resolve pharmacy management or practice issues; Apply state and federal regulations in a manner to maintain compliance while ensuring timely care for patients  
**UAN: 0165-0000-09-105-L03-P UAN: 0165-0000-09-105-L03-T**

**1:30-3:30pm** Education: 2hrs GCE/TECH  
**Lunch Symposium (Separate Registration Fee Required)**  
**“Reducing Medication Errors Through Implementing a Continuous Quality Improvement Program”**  
**Michael Jackson, RPh, Florida Pharmacy Association EVP and CEO.** Upon completion of this program pharmacists should be able to: Define elements of a Continuous Quality Improvement (CQI) Program; Restructure a pharmacy practice to address quality related events; Analyze some common causes of quality related events; Implement an action plan to address quality of care in pharmacies with a goal towards error reduction and prevention; Recite quality improvement regulations for Florida pharmacies. Upon completion technicians should be able to: Define CQI; List most common medication errors; Employ techniques to reduce medication errors by using CQI.  
**UAN: 165-000-09-116-L05-P UAN: 165-000-09-116-L05-T**

#### Sunday Schedule: 6 hrs RC or 7 hrs GCE

**6:30-7:00am** Registration Desk Open

**7:00-8:30am** Education: 1.5 hrs GCE/TECH/RC  
**“Managing Public Policy Changes that affect Patient Care”**  
**Michael Jackson, Florida Pharmacy Association EVP and CEO.** Upon completion of this presentation, pharmacists and technicians should be able to: Recite recent changes in pharmacy laws which affect the practice of pharmacy in Florida; Describe issues of state and national interest to the profession of pharmacy; Identify recent statutory changes that affect the role of pharmacy technicians.  
**UAN: 0165-0000-09-120-L03-P UAN: 0165-0000-09-120-L03-T**

**8:30-10:00am** Education: 1.5 hrs GCE/TECH/RC  
**“Professional Ethics for Success: Making the Right Decisions under Bad Conditions”**  
**Brian A. Kahan, RPh, JD, Managing Member, KahanSHIR, P.L.** Upon completion of this presentation, pharmacists should be able to: Recognize the need to portray ethical behavior in managing patient care; Assess inappropriate ethical conduct and when and how to intervene; Describe the pharmacist professional code of ethics; Demonstrate good judgment when ethics are challenged. Upon completion, technicians should be able to: Identify when ethical behavior should be portrayed; Recognize the pharmacist professional code of ethics; Demonstrate good judgment when ethics are challenged.  
**UAN: 0165-0000-09-121-L03-P UAN: 0165-0000-09-121-L03-T**

**10:00-10:15am** BREAK

**10:15-11:45am** Education: 1.5 hrs GCE/TECH/RC  
**“Federal and State Laws that Protect Patient Information: Getting Hip to HIPAA”**  
**Edwin A. Bayo, JD, Metzger, Grossman, Furlow, Bayo, LLC.** Upon completion of this presentation, pharmacists should be able to: Recognize federal and state laws that address patient privacy; Define protected health information and list what are permissible disclosures; Apply confidentiality and privacy policies and procedures to current operations; Discuss the risks associated with breach of patient confidentiality. Upon completion technicians should be able to: Define HIPAA; Recognize laws that address patient privacy; Discuss the risks that are associated with breach of patient information.  
**UAN: 0165-0000-09-122-L03-P UAN: 0165-0000-09-122-L03-T**

**11:45-1:15pm** Education: 1.5 hrs GCE/TECH/RC  
**“A Primer on Florida Medicaid: Helping Providers to Help the Indigent”**  
**L. William Porter II, Board Certified Attorney, Agency for Healthcare Administration.** Upon completion of this presentation, pharmacists should be able to: List obligations of pharmacy Medicaid providers to assist patients whose prescription drug coverage is denied; Describe procedures that pharmacies should implement to inform patients of their rights; Recognize the role of Health Maintenance Organizations in assisting providers who are working with patients with limited drug coverage. Upon completion technicians should be able to: Identify the purpose of Florida Medicaid; Recognize the different types of Medicaid claims; Describe how Medicaid violations affect the profession of pharmacy.  
**UAN: 0165-0000-09-123-L03-P UAN: 0165-0000-09-123-L03-T**

**1:30-2:30pm** Education: 1 hr GCE/TECH  
**Lunch Symposium (Separate Registration Fee Required)**  
**“Artificial Hydration and Nutrition”**  
**Suzanne Kelley, RPh, Covenant Hospice.** Upon completion pharmacists should be able to: Define types of artificial hydration and nutrition; Identify problems with each type of artificial nutrition and hydration; Investigate family concerns and how to respond to them; Differentiate when AHN is appropriate in patients and when it is not appropriate; Formulate ways to resolve family conflicts in AHN; Discuss legal, ethical and religious views on withdrawing or withholding AHN. Upon completion technicians should be able to: Define types of artificial hydration and nutrition; Identify problems with each type of artificial nutrition and hydration; List family concerns and how to respond to them  
**UAN: 0165-0000-10-125-L04-P UAN: 0165-0000-10-125-L04-T**

The Florida Pharmacy Association is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. Up to 15 contact hours are available upon successful completion of attendance and evaluation forms. Statements of continuing education will be mailed within six weeks. This is an ACPE application based activity. Consultant number 20-





**Florida Pharmacy Association**  
**610 North Adams Street**  
**Tallahassee, Florida 32301**

**Who Should Attend?**  
**Consultant Pharmacists ~ Hospital Pharmacist-**  
**Community Pharmacists ~ Long Term Care**  
**Home Health Care ~ Managed Care Pharmacists**  
**Pharmacy Technicians**

PRST STD  
 U.S. POSTAGE  
**PAID**  
 TALLAHASSEE, FL  
**PERMIT # 801**

Meeting Location  
**Village of Baytowne Wharf**  
 9300 Emerald Coast Pkwy W  
 Destin, Florida 32550

For Room Reservation Call:  
 1-800-320-8115  
 Room Reservation Deadline:  
 January 8, 2010

**FPA room rate is \$99 Standard plus taxes and fees (single/double occupancy).**  
 The room reservation deadline is January 8, 2010. Thereafter, reservations will be taken on a space or rate availability basis. Check-in time is 4:00pm /check-out time is 11:00am. The hotel requires cancellation notice of 14 days prior to arrival to guarantee full refund of deposit. There is a \$15 per day fee for overnight valet parking.  
 All room rates include complimentary on-property tram service; 4 hours of bicycle usage daily; fitness center usage; one hour per day of tennis court times (based on availability) ; one hour per day usage on either a canoe, kayak or boogie board.

**Cancellation Policy:** If cancellation is made in writing 30 days prior to the program a refund will be made less a \$10 service charge. If cancellation is made 29-10 days prior to the program, a refund will be made, less a \$50 service charge. Cancellation requested in writing after that date will result in credit for another FPA CE program or service valid for one year.

**Policy on Industry Support:** The FPA adheres to the US Food and Drug Administrator's policy on industry supported educational activities. The FDA policy requires, among other things, that we conduct the educational program supported by any corporate educational grants independently and without control by the grantor of the program's planning, content or execution. Furthermore, the programs must be free of commercial bias for or against any product.

**Tax Deduction:** The expense of continuing education, when taken to maintain and improve professional skills is tax deductible. Please contact your accountant for complete details.

**Regulatory & Law Conference**  
**January 30-31, 2010**

**Registration Form**  
**Pre Registration Deadline: Friday, January 15, 2010**

Name \_\_\_\_\_  
 Badge Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City, State, Zip \_\_\_\_\_  
 Phone (wk) \_\_\_\_\_ (hm) \_\_\_\_\_  
 Fax \_\_\_\_\_ E-Mail \_\_\_\_\_  
 FL License # (PS) \_\_\_\_\_ (PU-for consultant) \_\_\_\_\_  
 Other State Where Licensed \_\_\_\_\_ License # \_\_\_\_\_

**Four Ways to Register**  
 Phone ~ (850) 222-2400 Fax ~ (850) 561-6758  
 Mail ~ 610 North Adams St Tallahassee, FL 32301  
 Online at www.pharmview.com

**Daily Education Registration (6 credit hours) -**  
 Excludes: "Reducing Medication Errors" & "Artificial Hydration/Nutrition"

	Before Jan 15	Onsite	Amount
<input type="checkbox"/> FPA Member	\$145	\$180	\$ _____
<input type="checkbox"/> Non Member	\$195	\$260	\$ _____
<input type="checkbox"/> Member Tech	\$45	\$60	\$ _____
<input type="checkbox"/> Non Member Tech	\$65	\$80	\$ _____

Select the day you will attend:  Saturday  Sunday

**Two Day Education Registration (12 credit hours) -**  
 Excludes: "Reducing Medication Errors" & "Artificial Hydration"

	Before Jan 15	Onsite	Amount
<input type="checkbox"/> FPA Member	\$190	\$240	\$ _____
<input type="checkbox"/> Non Member	\$295	\$360	\$ _____
<input type="checkbox"/> Member Tech	\$55	\$70	\$ _____
<input type="checkbox"/> Non Member Tech	\$75	\$90	\$ _____

Printed booklets for our CE "Handouts" will no longer be available on-site at the conference. The "Handouts" will be posted on our website ~ www.pharmview.com ~ the week of the conference for you to print out and bring with you to the meeting.  
 Printed booklets of the Handouts are available to purchase for \$25.00.

I would like a printed, hard copy booklet. \$ \_\_\_\_\_

**Optional Educational Programs-Separate Fees Apply**  
*(Lunch provided but limited to pre-registration only)*

**Saturday, Jan 30, "Reducing Medication Errors"** (2 credit hours)  
 FPA Member - \$40 Non Member - \$60

**Sunday, Jan 31, "Artificial Hydration and Nutrition"** (1 credit hour)  
 FPA Member - \$40 Non Member - \$60

**Onsite Fee:** \$50 FPA Member \$70 Non Member  
 Total\$ \_\_\_\_\_

**Payment Method** **Total Enclosed\$** \_\_\_\_\_

Check ( To: FPA)  Mastercard  Visa  AMEX  Discover

Account # \_\_\_\_\_ Exp. Date \_\_\_\_\_

Security Code \_\_\_\_\_ Billing Address \_\_\_\_\_

Signature \_\_\_\_\_